case study

PPL Manages Compliance with Automatic Workflows

With Enviance, PPL has automatic workflows tailored to its organization's processes driving an unprecedented level of efficiency and effectiveness.

PPL Corporation, headquartered in Pennsylvania, controls or owns more than 12,000 megawatts of generating capacity in the northeastern and northwestern United States and delivers electricity to about 1.4 million customers in Pennsylvania and 2.5 million customers in the United Kingdom. With a history that goes back 90 years, the organization makes its EH & S compliance program a priority and recently implemented a new solution to support compliance and preserve institutional knowledge, as the organization grows and changes.

PPL had outgrown the in-house compliance application – it wasn't able to manage action tracking, and there were too many tasks for spreadsheets and PC-based databases. PPL decided to look for a third-party system and ultimately decided the Enviance System was the best solution to manage all of its compliance activities:

- Task management
- Title V
- NPDES
- Drinking water
- Waste management
- Integrated contingency plans for its generation and electric utilities business lines
- NERC and FERC compliance requirements for generation and electric utilities
- Key performance indicators (KPIs)
- Assessment program
- Incident management

> "At PPL environmental compliance and stewardship is a core value. This system helps ensure that we continue our solid record of environmental performance."
>
> *Project Manager, Environmental*
> **PPL**

The Enviance System allowed PPL to quickly implement and launch its new solution because of its Software as a Service (SaaS) delivery model. SaaS is a model of software delivery where the software company delivers its application directly to the desktop of the user over the Internet without needing to install additional hardware or software on the user's side.

The Enviance System is the only environmental, health and safety management solution utilizing the SaaS model, meaning it is purchased on a subscription basis depending on what is needed at the time and has the ability to easily scale depending on the fluctuating growth of the operation. This allows PPL to centrally manage and automate in real-time all aspects of compliance from an Internet browser.

The Enviance System maintains all of PPL's data in one central location, available anywhere there is an Internet connection. Being able to view compliance status in real time gives program managers confidence in the reliability and accessibility of compliance data. And reporting with the click of a mouse couldn't be easier.

PPL was interested in Enviance's workflows to automate compliance and wanted to stay in alignment with current corporate processes. Because of the flexibility of the Enviance System, this was easy. Automatic workflows were set up to mirror PPL processes – not the other way around. PPL implemented many workflows across its compliance program:

Assessments: Inspections, Self Assessments, Audits, Baseline Assessments, Environmental Risk Assessments, Gap Analyses, Findings, Corrective Actions, Penalties, Regulatory Correspondence

Regulatory/Legislative Program: Action Items, Issue Review, Timeline Management

Enviance provides the software functionality PPL needs today, the flexibility to easily scale its solution in the future, and has made it possible for PPL to confidently assure compliance across all of their programs.

ABOUT ENVIANCE: Enviance is the leading provider of Environmental ERP software. With more than a decade of experience providing environmental data management and expertise, Enviance's proven system is used by the world's largest corporations and government agencies including American Electric Power, Arch Coal, Chevron, CH2M Hill, Dimension Data, DuPont, Freescale Semiconductor, Fujifilm, Georgia-Pacific, Los Angeles World Airports, Pfizer, Syngenta, and the U.S. Army.

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