FIRSTENERGY CORP ACHIEVES 100% OF ENVIRONMENTAL REPORTING DEADLINES USING ENVIANCE

Enviance enables energy company to effectively manage compliance obligations, maintain institutional knowledge and ensure regulatory responsibilities aren't forgotten.

THE CHALLENGE

FirstEnergy wanted to address environmental compliance challenges in an efficient, effective way, while also supporting the company's corporate programs, sustainability goals and reporting needs.

THE SOLUTION

The programs for which FirstEnergy currently uses Enviance include SPCC, Title V, NPDES, SARA, dredging and other general regulatory tasks and obligations.

THE BENEFITS

- Proactive notifications received and tasks completed on time

- Daily, routine compliance is transparent and reportable

- 100% of environmental reporting deadlines achieved

- Institutional knowledge maintained and knowledge transfer improved

As a diversified energy company, FirstEnergy Corp.'s subsidiaries and affiliates are involved in the generation, transmission and distribution of electricity, as well as energy management and other energy-related services. The company's seven electric utility operating companies comprise the nation's fifth largest investor-owned electric system, serving 4.5 million customers within 36,100 square miles of Ohio, Pennsylvania and New Jersey. Controlling more than 14,000 megawatts of capacity, FirstEnergy is continuously exploring technologies to improve customer service, reduce costs and increase revenues.

As part of this effort, FirstEnergy wanted to address environmental compliance challenges in an efficient, effective way, while also supporting the company's corporate programs, sustainability goals and reporting needs. The company first considered existing programs, such as SAP, but determined they did not have the preferred functionality for comprehensive environmental management. FirstEnergy wanted a system that could effectively manage compliance obligations, maintain institutional knowledge, improve knowledge transfer, and ensure regulatory responsibilities weren't forgotten. The company selected the Enviance Environmental ERP system to meet these needs.

COMPLIANCE CALENDARS FOR ALL ENVIRONMENTAL TASKS BY END OF 2011

An Enviance client since 2005, FirstEnergy started by entering tasks in the system to create compliance calendars for use by environmental managers to track and plan compliance activities. With FirstEnergy's personnel receiving proactive notifications and completing tasks on time, management was fully supporting utilization because daily, routine compliance was transparent and reportable. The company expects to have compliance calendars for all its environmental tasks by the end of 2011. FirstEnergy has also deployed the Enviance GHG solution, and will be using it to report emissions data to the EPA.

The programs for which FirstEnergy currently uses Enviance include SPCC, Title V, NPDES, SARA, dredging, and other general regulatory reporting tasks and obligations. FirstEnergy's corporate office runs reports to show task completion statuses, as well as tasks that will be due in the upcoming months. In addition, the company's plants run numerous reports for their operations, such as

fugitive dust reports and inspection forms. Now achieving 100 percent of environmental reporting deadlines using the Enviance System, FirstEnergy continues to grow the System to improve its operational performance. In fact, FirstEnergy is rolling out use of the Enviance System for operational environmental compliance at all of its generating facilities.

Based in Carlsbad, California, Enviance is a leader in cloud-based Environmental, Health and Safety (EH&S) software, leveraging cloud computing technology to deliver its platform online in real-time—anywhere, anytime and enterprise-wide. Deployed by some of the world's leading corporations and governments, the company's solutions enable organizations to better measure, manage and report mission-critical EH&S data.

See why EH&S success starts with Enviance at **enviance.com**.

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