

INCIDENT MANAGEMENT

Tracking incidents can be overwhelming. Enviance mirrors your incident management process, managing the process and data in just a few keystrokes.

MANAGE INCIDENTS. DON'T LET INCIDENTS MANAGE YOU.

Unexpected incidents can disrupt productivity and potentially threaten the health and welfare of workers, the community and the environment. In addition, costly litigation, regulatory fines and direct loss of business could significantly impact your company's bottom line. It's critical to monitor, detect, track and report on events and subsequent corrective actions as quickly as possible to ensure no steps are missed in the process. The Enviance System is set up to mirror your incident management process, managing the process and data in just a few keystrokes. There's no need to change your process to fit the System.

MANAGE INCIDENT DATA AND INFORMATION

Tracking and following up on incidents and corrective actions can be overwhelming. With the complications of incident management, it's important to find one system that manages the process and data efficiently and simply. The Enviance System mirrors your incident management process—instead of having to change your process to fit the system.

The Enviance Environmental Enterprise Resource Planning (ERP) system allows businesses to efficiently and effectively track and report environmental, health, safety and operational incidents, including root cause analyses and performance assessments. Automatic warnings are sent when an incident occurs and data is captured from beginning to end for further analysis and easy reporting.

A tailored data entry form records all the information associated with the incident, including the cause and the corrective action taken. The information is seamlessly routed through your organization using configured workflows. And all reports—internal and external—are generated from one system.

The Enviance System is designed to give managers a personalized window into incident and corrective action management:

- Number of events and corrective actions by location, type, cause, frequency and significance
- Status of event and corrective actions closure, percent closed on time, closed overdue, open, etc.
- Average response time of events and corrective actions

AUTOMATE WORK PROCESSES

Eliminate paper forms, manual routing and long response times with automated workflows that mirror your work processes. Companies are assured the right balance of efficient automation and human discretion. You decide what requires follow up while the System issues, escalates and tracks to completion the required data. Detailed explanations of human interventions are also stored within the Enviance System for fast reference.

And because the Enviance Environmental ERP System is centralized, you can extend your processes and share information with others in your organization—taking you to an entirely new level of teamwork and collaboration.

- Increase confidence in your compliance management processes
- Reduce resources required for deviation management and reporting
- Improve reaction time to events
- Automate current business processes
- Enhance teamwork and collaboration across the organization

CONTROL CORRECTIVE ACTIONS

The Enviance Environmental ERP System streamlines the management of corrective actions. When corrective actions are identified, a log is created that records all the associated information, including the cause and follow-up actions. Each of these corrective and follow-up actions can be tasked to different

people within the organization, depending upon the rules that you establish for your incident management process. Enviance organizes closure status by open, closed on time, closed overdue and overdue – so you can manage all corrective actions to timely closure. All reports, whether they are for regulatory agencies or internal performance management and improvement, are generated from one central system – where all the information you need is tracked throughout the year.

“Having a robust environmental management system is a key operational component of Northeast Utilities’ sustainable business model. Enviance’s cloud-based Environmental ERP system will allow us to centralize our compliance goals to better anticipate and meet growing environmental performance expectations, mitigate risks and introduce new efficiencies into our business.”

-Director of Environment Management,
Northeast Utilities

MONITOR & MEASURE PERFORMANCE

Only the Enviance Environmental ERP System provides the analytical power to examine incident root causes through patterns within your data to help you improve performance over time. In addition, companies can generate performance data for a broad range of categories, including number of incidents, corrective actions per incident, recurring incident and corrective actions rate, and closure statistics.

With Enviance, companies can also analyze the root and recurring cause of incidents. The analysis reveals and ranks areas that need improvement across multiple locations. Companies can also perform similar comparisons across different parts of the organization – including product lines and business units.

- Institute a closed-loop work process
- Get a management level “picture” from your data
- Improve performance through a powerful analytical tool
- Easily generate reports including dashboards

The Enviance System provides the ability to create unlimited ad hoc and pre-configured compliance reports which can incorporate a broad set of search, sort and screening criteria, including tabular and graphical reports. Reports may be viewed

in HTML or exported directly to Microsoft Excel. Users can also create custom report templates to export data from the System into an Excel format. And, the Enviance System supports configurable dashboards so you view compliance status and performance trends.

SAVE TIME AND MONEY

With more than 10 years of environmental expertise, the Enviance Environmental ERP System is the industry’s first platform developed using cloud computing technology.

The unrivaled functionality of Enviance’s cloud-based system reduces costs and complexity at every step—from collecting and collating data to report generation. The System offers the following cost and time saving benefits:

- Eliminate spreadsheet errors by deploying a consistent, reliable, and standardized database management solution across your organization
- Maintain a central repository that collects and stores data once, and reports it multiple times - reducing the time, cost, and risk associated with handling data multiple times
- Deploy verifiable and transparent data collection and calculation methodologies providing confidence in the data and information reported to key stakeholders
- Connect other information systems easily, reducing the inefficiency associated with manual transcription and aggregation
- Realize the lowest Total Cost of Ownership (TCO) with proven cloud computing, which delivers these benefits faster and more efficiently than any environmental management software solution available

ENVIRONMENTAL ERP

Environmental ERP meets the unique and evolving business need to measure, understand, report on and mitigate a company’s impact on the environment—providing a comprehensive understanding of environmental performance within the broader business context.

Based in Carlsbad, California, Enviance is a leader in cloud-based Environmental, Health and Safety (EH&S) software, leveraging cloud computing technology to deliver its platform online in real-time—anywhere, anytime and enterprise-wide. Deployed by some of the world’s leading corporations and governments, the company’s solutions enable organizations to better measure, manage and report mission-critical EH&S data.

See why EH&S success starts with Enviance at enviance.com.